



Delivering on Our Vision

To be a leader in building an inclusive, sustainable and healthy community.

Through Our Focus on Three Strategic Priorities

Enabling Better Access to Primary Care

- Ensuring access for the most vulnerable
- Increasing access for those without a primary care provider
- Enhancing capacity by streamlining how we work
- Increasing focus on client care transitions
- Optimizing use of space at both sites

Driving Programs to Improve Population Health

- Adopting a population health framework to meet the needs of our priority populations
- Establishing internal continuums of care by aligning services and programs
- Creating programs to support clients with intensive service needs
- Investing strategically in community initiatives

Collaborating to Enable Local Health System Evolution

- Partnering to innovatively meet critical needs in the community
- Better addressing the needs of Youth in West Toronto
- Enhancing the broader care continuum for seniors, families with young children - in particular newcomers, and youth
- Expand collaborations and contributions to enable local health system evolution



Supported by the Key Enabler

Engaging & Supporting Our People to Advance Our Mission

- Investing and building greater capacity and skills of staff
- Strengthening inter-professional collaboration reflected in a team approach to care
- Increasing transparency through enhanced communication and engagement
- Demonstrating impact through enhanced ability to measure and report

Guided By

Triple Aim

- Enhance Patient Experience
- Improve Population Health
- Demonstrate Value for Money

Our Values

- Collaboration
- Respect
- Empowerment
- Excellence
- Diversity

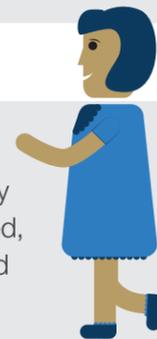
Our Clients' Needs

- Seniors
- Families with Young Children - in particular Newcomers
- Youth
- Persons with Chronic Diseases
- Persons with Mental Health and Addictions Issues



To Deliver On Our Mission

Committed to the social determinants of health, The Four Villages Community Health Centre provides accessible, interdisciplinary primary health care, improving individual and community health. As an accredited, community based, publicly funded organization, we lead, advocate and engage in innovative collaborative approaches and partnerships.



Four Villages 2014-2018 Strategy Roadmap