

Accessible Customer Service Feedback Form

The Four Villages Community Health Centre (Four Villages) is committed to excellence in serving all customers including people with disabilities. We welcome the feedback on the services that we provide so that we can ensure that we fully respect and promote the dignity and independence of people with disabilities.

Please provide your comments below:

If you would like to receive a follow-up from us about how we will respond to your feedback, please provide information about how we should reply.

- E-mail: _____
- Phone #: _____
- Address: _____
- In Person: _____

This feedback is collected under the Accessibility for Ontarians and Disabilities Act (AODA), Accessibility Standards for Customer service. Your feedback will be reviewed by the Management Team of The Four Villages Community Health Centre. If you have so indicated, a follow-up will be provided to you within 5 days. Thank you for taking the time to provide us with feedback on our services.

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If you would like to contact us with any further information

Call: 416-604-3361

Fax: 416-604-3367

In writing to:

Accessible Customer Service Feedback
1700 Bloor Street West
Toronto, ON M6P 4C3

Additional comments:

Feedback received (date): _____

Acknowledgement sent (date): _____

Reviewed by The Management Team (date): _____

Actions
